



## TEXAS DEPARTMENT OF INSURANCE

### Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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## **MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION**

### **GENERAL INFORMATION**

**Requestor Name**

CHRISTINE WAN MD

**MFDR Tracking Number**

M4-16-3213-01

**MFDR Date Received**

June 21, 2016

**Respondent Name**

TASB RISK MANAGEMENT FUND

**Carrier's Austin Representative**

Box Number 47

### **REQUESTOR'S POSITION SUMMARY**

**Requestor's Position Summary:** The requestor did not include a position summary with the DWC060 request.

**Amount in Dispute:** \$165.00

### **RESPONDENT'S POSITION SUMMARY**

**Respondent's Position Summary:** "Please note this provider is a member of the Political Subdivision Workers' Compensation Alliance (the Alliance) that was formed pursuant to the labor code 504.053...This provider has been a member since August 8, 2007 and according to contract shall abide by all standards, conditions and procedures as outline in the Alliance Provider Manual...The Fund respectfully requests TDI-DWC dismiss the MFDR since the provider is a member of the Political Subdivision Workers' Compensation Alliance and shall abide by the procedures as outline above."

**Response Submitted by:** TASB Risk Management Fund

### **SUMMARY OF FINDINGS**

Date(s) of Service	Disputed Service(s)	Amount In Dispute	Amount Due
January 18, 2016	99213 and 99080-73	\$165.00	\$0.00

### **FINDINGS AND DECISION**

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all-applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

**Background**

1. Texas Labor Code Chapter 504 sets out the rights and responsibilities related to Workers' Compensation Insurance Coverage for Employees of Political Subdivisions
2. Texas Labor Code Chapter 413 sets out the rights and responsibilities related to Medical Dispute Resolution
3. 28 Texas Administrative Code §133.307 sets out the requirements for medical fee dispute resolution
4. 28 Texas Administrative Code §133.308 sets out the procedure for MDR of Medical Necessity Disputes
5. 28 Texas Administrative Code §141 sets out the procedure for Requesting and Setting a Benefit Review Conference
6. 28 Texas Administrative Code §124 sets out the procedure for Carrier Reporting and Notification Requirements

## Issues

1. Did the medical fee dispute referenced above contain information/documentation to support that there are **unresolved** issues of medical necessity and **unresolved** issues of extent of injury?
2. Does the requestor have the right to file for medical fee dispute resolution?
3. Did the requestor support its request for reimbursement?

## Findings

1. The medical fee dispute referenced above contains information/documentation that indicates there are **unresolved** issues of medical necessity and **unresolved** issues of extent of injury for the same service(s) for which there is a medical fee dispute. Review of the EOBs presented by the parties in this dispute indicate denial reason codes "216 – Based on the findings of a review organization" and "219 – Based on extent of injury."

The Division hereby notifies the requestor that on the issue of medical necessity, the appropriate process for resolution of an unresolved issue of medical necessity requires filing for an independent review to be conducted by an IRO (independent review organization) appropriately licensed by the Texas Department of Insurance, pursuant to 28 Texas Administrative Code §133.308. Information applicable to HEALTH CARE PROVIDERS on how to file for an IRO may be found at [http://www.tdi.texas.gov/hmo/iro\\_requests.html](http://www.tdi.texas.gov/hmo/iro_requests.html) under **Health Care Providers or their authorized representatives**.

The Division hereby notifies the requestor that on the issue of extent-of-injury, 28 Texas Administrative Code §133.307(e)(3)(H) requires that if the carrier has raised a dispute pertaining to compensability, extent of injury, or liability for the claim, the Division shall notify the parties of the review requirements pursuant to §124.2 of this title, and will dismiss the request until those disputes have been resolved by a final decision, inclusive of all appeals. The appropriate dispute process for unresolved issues of compensability, extent and/or liability requires filing for a Benefit Review Conference pursuant to 28 Texas Administrative Code §141.1 prior to requesting medical fee dispute resolution.

The requestor has failed to support that the disputed services are eligible for medical fee dispute resolution pursuant to 28 Texas Administrative Code §133.307.

2. The respondent asserts that the requestor is contracted with an intergovernmental risk pool (pool) named *The Alliance*. According to The Alliance's public webpage, *The Alliance* is the trade name for a group of five Texas intergovernmental risk pools ("Pools") that have joined together to exercise the option to directly contract with health care providers for the provision of workers' compensation medical benefits to the injured employees that are members of a political subdivision. Texas Labor Code Chapter 504 titled *Workers' Compensation Insurance Coverage for Employees of Political Subdivisions* authorizes health care providers to contract with intergovernmental risk pools, such as The Alliance. Specifically, Texas Labor Code Sec. 504.053(b) (2) states, in pertinent part:

If a political subdivision or a **pool** [emphasis added] determines that a workers' compensation health care network certified under Chapter 1305, Insurance Code, is not available or practical for the political subdivision or pool, the political subdivision or pool may provide medical benefits to its employees or to the injured employees of the members of the pool...(2) by directly contracting with health care providers or by contracting through a health benefits pool established under Chapter 172, Local Government Code.

The Division now considers whether the requestor has the right to file for medical fee dispute resolution in this case. The Division concluded above that a contract authorized under Sec. 504.053(b) (2) exists between the requestor and the respondent. For this reason, Sec. 504.053 (c) (3) applies and states, in pertinent part:

If the political subdivision or **pool** [emphasis added] provides medical benefits in the manner authorized under Subsection (b) (2), the following do not apply... (3) Chapter 413, except for Section 413.042.

That is, rights granted or provisions contained within Texas Labor Code Chapter 413 titled *Medical Dispute Resolution*, with the exception of 413.042, **do not apply** to health care providers contracted with an intergovernmental risk pool such as The Alliance. Therefore, Sec. 413.031 (c) which is the section that grants health care provider's the right to file for medical fee dispute resolution does not apply. Consequently, the administrative process outlined in 28 Texas Administrative Code §133.307 titled *MDR of Fee Disputes*, established pursuant to Texas Labor Code Sec. 413.031(c), is not available to health care providers contracted with a risk pool as authorized by Sec. 504.053(b)(2).

3. No documentation was found to support that the requestor had the right to file a medical fee dispute in this case. The Division finds that the requestor, has failed to demonstrate that it has the right to medical fee dispute pursuant to Texas Labor Code Sec. 413.031(c) and 28 Texas Administrative Code §133.307.

### **Conclusion**

The requestor failed to support its request for reimbursement; as a result, the amount ordered is \$0.00. The Division emphasizes that individual medical fee dispute outcomes rely upon the evidence presented by the requestor and respondent during dispute resolution. Even though not all the evidence was discussed, it was considered.

### ***ORDER***

Based upon the documentation submitted by the parties, the Division has determined that the requestor does not have the right to medical fee dispute resolution pursuant to 28 Texas Administrative Code §133.307. For that reason, the amount ordered is \$0.00.

### **Authorized Signature**

_____	_____	July 15, 2016
Signature	Medical Fee Dispute Resolution Officer	Date

### ***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **20** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

***Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.***